

Sustainability Intelligence Dashboard – FAQ

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Q: What is the Sustainability Intelligence Dashboard?

A: The FTA Sustainability Intelligence Dashboard is a new tool from the Foreign Trade Association that provides interactive and visual representation of supply chain sustainability performance information, all in one place. The Dashboard helps companies tackle the complexity of sustainable supply chain management by illustrating performance with bespoke charts and reports, allowing informed strategic decisions to be made.

Q: Who is the Sustainability Intelligence Dashboard for?

A: The Sustainability Intelligence Dashboard has been developed, and is exclusively accessible, to FTA members participating in the Business Environmental Performance Initiative (BEPI) and/or the Business Social Compliance Initiative (BSCI).

Q: To whom is the access to the Sustainability Intelligence Dashboard given?

A: Access to the Sustainability Intelligence Dashboard will be sent to the contact person indicated in the BSCI platform via an email invitation link. By clicking on it you will be directed to the Dashboard where you can log-in by following the instruction in your screen. If you haven't received an invitation email, please check your junk email folder. After a certain time period your access invitation will be sent to you again if you haven't signed in. Via sharing, the log-in details can be used by several people from one company at the same time.

If above mentioned options do not work, please contact our Business Intelligence Manager Anis Radianis at Anis.Radianis@fta-intl.org to request your access.

Q: Will there be extra charges for its use?

We believe that only a holistic approach can lead to successful management of complex social and environmental sustainability supply chain challenges, therefore we do not charge extra for the FTA Sustainability Intelligence Dashboard. Instead we offer it as a complementary service to the existing member services.

Q: What are the key features?

A: The FTA Sustainability Intelligence Dashboard offers a range of key features such as:

- One platform to get multiple information about sustainability performance
- Web interface navigation and elegant data visualisation
- Interactive functionality allowing you to explore and analyse your supply chain data with a drill-down and filtering features
- Downloadable streamlined metrics to allow you to share and communicate your supply chain performance
- Regularly updated data to allow you to monitor your supply chain performance

Q: What are the main benefits of the Sustainability Intelligence Dashboard?

The Sustainability Intelligence Dashboard is a unique tool to visualise your data from across the world. It does not require a software installation as everything is web-based. The easy availability of all your data in one place will allow you to:

- Identify social and environmental hotspots
- Weak performance and high risk areas highlighted
- Track continuous improvement
- Share and communicate supply chain KPIs within your company and with stakeholders
- Transform data into concrete insights
- Compare data from across your global supply chain
- Support supply chain management decisions

The Dashboard enables you to track sustainability performance metrics efficiently and overview your supply chain sustainability information transparently as it gathers and shows all your data automatically in one place. It allows you to use your data strategically and share your sustainability performance information with different audiences – in a visual and customised way.

Q: How often will the data be updated and where is the data pulled from?

A: The data shown in the Sustainability Intelligence Dashboard is pulled from three different systems in our IT system portfolio; ranging from the BSCI platform, storing social performance info, the BEPI platform, storing environmental performance data, and the membership platform. Data from the BSCI and BEPI system will be updated on a daily basis at 11 pm CET while the membership data is updated once a month

The visualisation of data shown in the Dashboard highly depends on the data management of each member. To ensure data is reflected correctly and completely, it needs to be managed and updated on a regular basis.

Q: How do I get answers to questions that are not in the FAQs?

A: If you have any additional questions not addressed in this document, you can direct them to the following [question form](#).